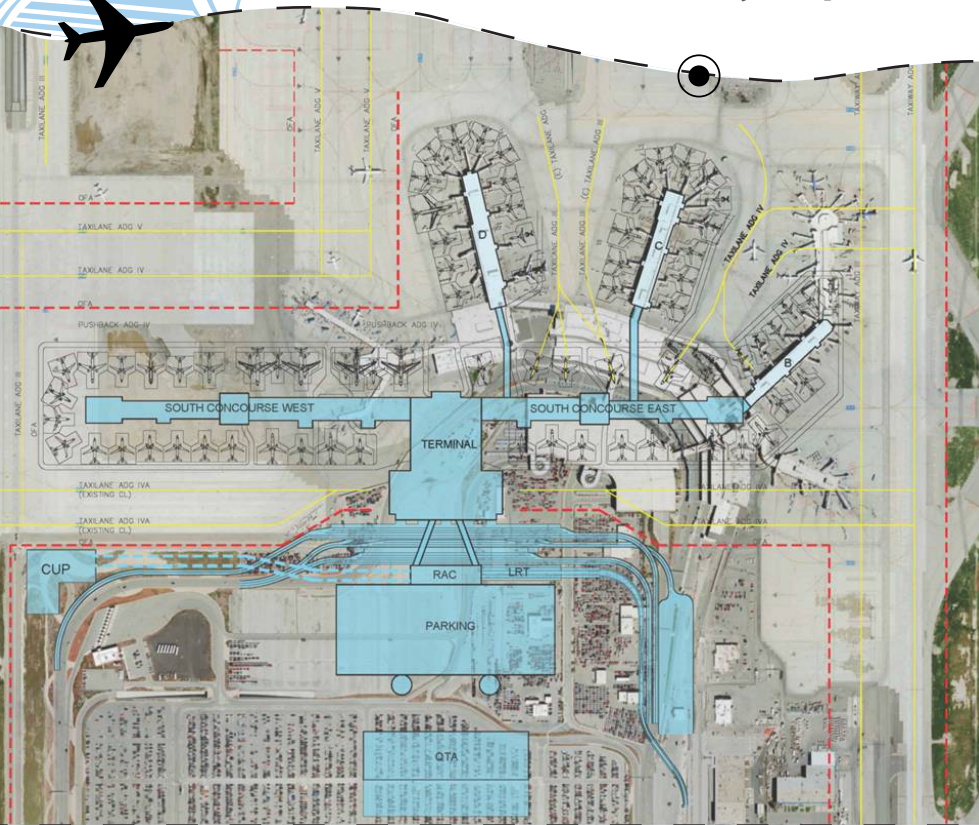


elevations

Salt Lake City Department of Airports • Winter 2012



Airport Launches Terminal Redevelopment Program

On January 17, 2012, in his State of the City address, Mayor Ralph Becker announced the launch of a Terminal Redevelopment Program at Salt Lake City International Airport.

The \$1.8 billion project will be phased in over 8 to 10 years and will create a single terminal, new concourses, parking, and support facilities. The program will address seismic risk, provide right-sized facilities, solve operational issues, and improve customer service at the nation's 26th largest airport.

To view a detailed presentation or to comment on the project, visit: www.slcairport.com.

Airport Hosts Disabled Community

Recently, the Salt Lake City Department of Airports hosted members of the local disabled community for an airport orientation and to exchange information.

Airport staff, the Transportation Security Administration and Delta Air Lines, gave the group briefings, took them for shuttle bus rides and even boarded an A320 aircraft to provide a feel for the travel process.

"This is a valuable exercise since there is no replacement for hands-on experience," comments Dave Korzep, Operations Superintendent for the Salt Lake City Department of Airports. "We also get valuable feedback from the group and they take information back to their groups for us. We have been doing this annually for several years and it continues to be a great exchange," he says.



Airport Recognized for On-Time Performance

FlightStats has announced the winners of their 2011 On-Time Performance Service Awards. Salt Lake City International Airport was acknowledged for its on-time departure record among major North American Airports.

An on-time departure is defined as arriving within 15 minutes of its scheduled time, and Salt Lake City's eight airlines achieved this with a record of 86.55%. The national average was 76.67%.

