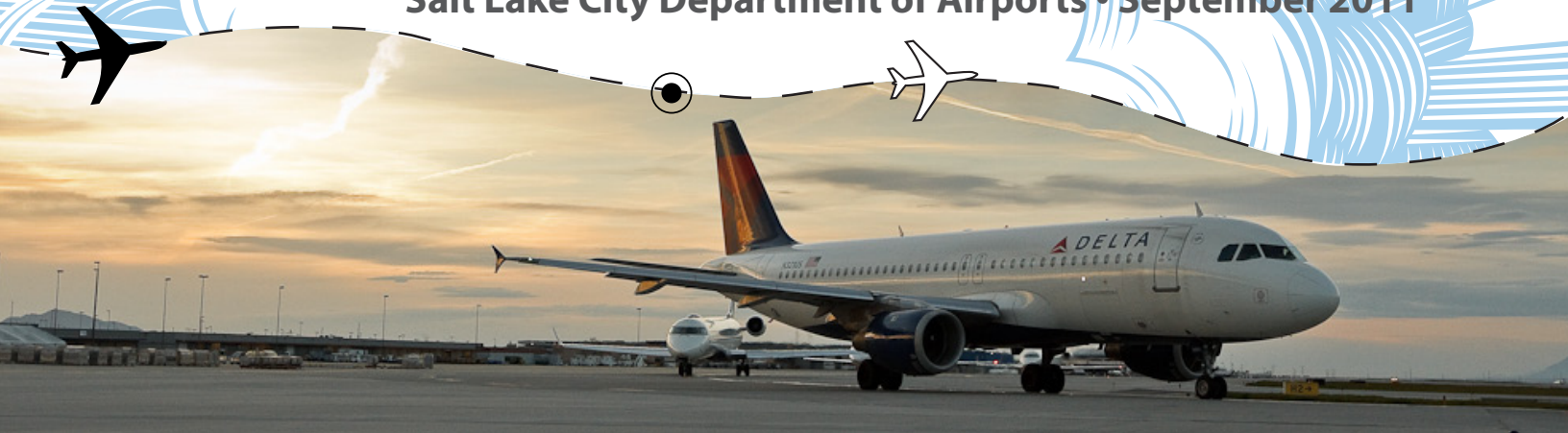


elevations

Salt Lake City Department of Airports • September 2011



SLC in Top 15 Airports for Safety Record

In an analysis of the Federal Aviation Administration's latest Runway Safety Report by TravelandLeisure.com, Salt Lake City International Airport was ranked 12th of 15 for an exemplary runway safety record. They analyzed the 35 busiest commercial airports in the United States for the years 2006-2010.

SLC Ranks High in Top Affordable Airports

Salt Lake City International Airport recently ranked 57th in a survey of the top 101 affordable United States airports according to Cheapflights Media. The ranking was based on average airfare searches on Cheapflights web site during the month of June 2011. They analyzed the 101 most searched airports and averaged the prices their users found on flights to the most popular domestic and international destinations. Salt Lake City International's average fare was \$409 which landed it in mid-range just above Denver International Airport.

Airport Sponsors "FOD Walk"

The Salt Lake City Department of Airports' Operations Division sponsored a Foreign Object Debris (FOD) Walk on August 30. The West runway (34 L 16 R) was closed for just over an hour while 86 volunteers from the airlines, Utah Air National Guard and the Department of Airports combed its 12,000 feet of tarmac for debris.

FOD is a substance, debris or article that finds its way onto a runway and may cause damage to vehicles or aircraft. This includes things like rags, paper, line, articles of clothing, nuts, bolts or tools that can be caught by wind or air current from jet blast, rotor or prop wash or engine intake and blown onto active aircraft areas. Natural things like blocks of ice or birds are also an issue. It is estimated that FOD costs the aviation industry \$13 billion per year and it can cause significant damage to aircraft and personal injury.

Airport personnel are trained to be vigilant and pick up debris daily. The Airport Operations Department scours runways and accompanying areas continually. This event, which the Airport now plans to hold annually, is equally designed to clear a runway and call attention to FOD removal. The event is also a part of a larger FOD awareness campaign fostered by the Department of Airports.





Send Us Your Airport Photos

With the advent of cell phone cameras and other developing technology, everyone now has the potential to capture that perfect shot. Those of us that work in an airport environment also have frequent chances to

capture interesting moments and beautiful scenes.

The Salt Lake City Department of Airports invites Airport employees to share their photos campus wide. We will run a "photo of

the quarter" in this newsletter from photos you submit that are taken at Salt Lake City International Airport, Tooele Valley Airport or South Valley Regional Airport. Send photos to: barbara.gann@slcgov.com to be considered.

JetBlue Airways Midnight Manager

This is the first of a series in a "day in the life" type articles that will highlight people, processes and places that are behind the scenes at Salt Lake City International Airport.

Catherine Iversen, General Manager for JetBlue Airways in Salt Lake City, knows Salt Lake City International Airport best in the dark since she often leaves work between 1:00 and 3:00 a.m.

JetBlue operates four daily flights from Salt Lake City International Airport including three Long Beach flights and a red eye flight to New York City. Yet, Iversen handles the seven day a week demands in stride and showcases her strong multitasking capabilities daily.

In order to handle flights, manage 26 crew members, troubleshoot and attend regular meetings, Cat's schedule is anything but predictable. The JetBlue team members work in two to three hour shifts throughout the course of the day, and she oversees operations that start at 5:00 a.m. and don't end until 3:00 a.m. "It is chaotic," she says. "The flexibility is what appeals to me. I'm able to incorporate the perfect work/life balance for my family." This is especially the case since she is also the mother of two teenage daughters and three-year-old twin girls.

Iversen has been with the airline since its inception in 1999 and this distinction has earned her the honor of being one of the company's founders. "It's exciting to look back and realize I was part of

the team who directly contributed to the company's success. It's been a remarkable 12 years, and JetBlue continues to live and breathe their core values every day – safety, caring, integrity, fun and passion." She thinks of her local operation as a franchise and notes that creating a family atmosphere with her coworkers is important.

Salt Lake City serves not only as one of JetBlue's many destinations, but it also is home to its reservations center where Iversen got her start as an agent. Iversen later transitioned into an airport crew member and was promoted in just 3 months to Station Supervisor and ultimately General Manager.

Cat acknowledges that part of the intrigue of working in the airline industry is its unpredictable nature. "Many factors can impact airline operations. It's during those times I'm glad to work with such dedicated and caring colleagues. You simply never know what might come next, but at JetBlue I know I can count on our teams even in the middle of the night," she says.

