



AIRPORT REDEVELOPMENT PROGRAM

PHASE 2 COMING IN 2023-2024

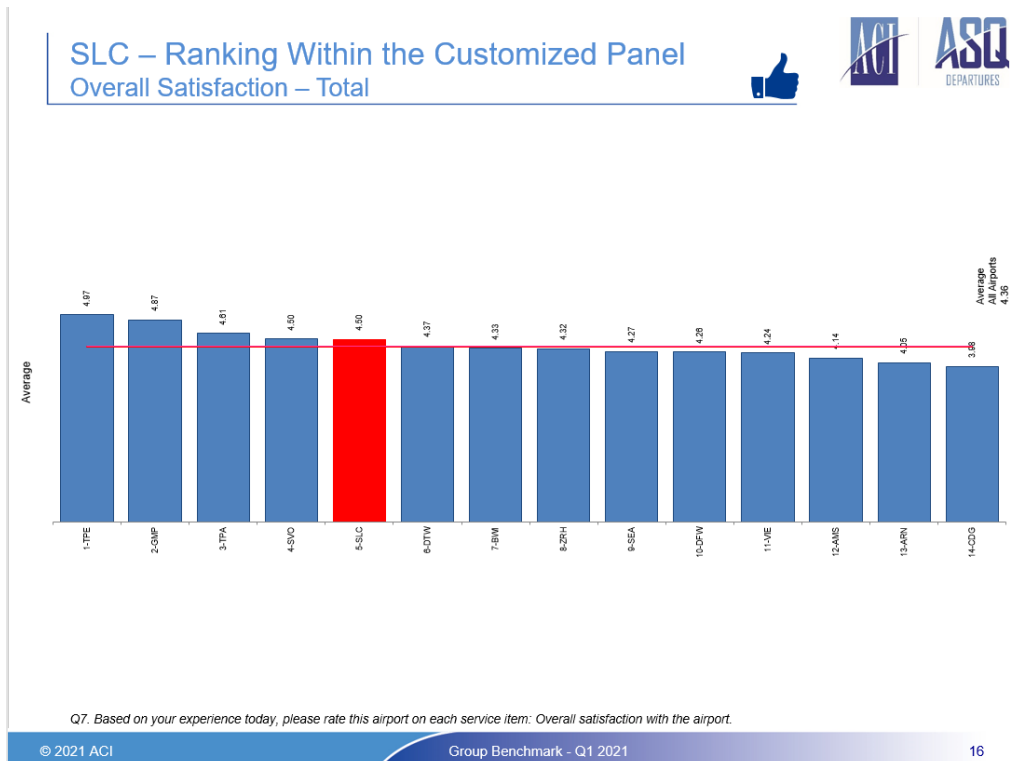
The New SLC Email Alert - Summer 2021

SLC Ranks High in Passenger Satisfaction

After a one-year suspension, surveyors are back on site at SLC collecting information for the Airport Quality Survey. The data is collected by the Airports Council International (ACI) and is a measure of passenger satisfaction at airports worldwide.

First quarter results were favorable for SLC, which ranked 4.5 out of 5.0 in overall satisfaction. As in the past, SLC ranked high in "courtesy of employees." Other areas where SLC scored high included availability and cleanliness of restrooms; eating and shopping facilities; ambiance; and comfort of waiting areas.

Points that the airport did not rank as well in were walking distance inside terminal; availability of luggage carts, security wait time; and parking access.



Planning to fly in or out of The New SLC for the first time? **Check out this short video** that provides an overview of how to navigate the new facility. Be sure to plan plenty of time because not only is the new airport bigger, you'll want to check out the new shops and restaurants. The SLC International app also provides directions and details to help navigate the new airport. Safe travels!

Off-Site Parking Shuttle Update

The pick-up and drop-off location for the off-site parking shuttles has moved. Initially, the location was on the lower level of the parking garage by the rental cars. Today, it is conveniently located curbside adjacent to the Terminal at column 7A.



More Concessions Now Open

New food and beverage options are opening regularly at The New SLC Airport along with boutiques and shops. For the latest information on new dining and shopping options, go to slcairport.com/dining-and-shopping or download the SLC International phone app.





Mobile Food Ordering Now Available

Servy, a mobile food ordering service, has launched a touchless food ordering service at SLC International. Powered by Servy's Grab Airport Marketplace technology, the new SLCtoGo platform provides a convenient, safe alternative to dining-in or waiting for a to-go order.

Here's how it works: Customers order food items via a streamlined touchless mobile ordering website or by scanning a QR code. There is an option to pick up an order at the restaurant or have it delivered to the gate by a Servy worker or Gita (pronounced jee-tah), the delivery robot.

SLC currently has five restaurants participating in the program. Additional restaurants will be added as the program expands. Servy works in partnership with Emerging Domestic Market Ventures.



Update on Phase2 Construction

Work on Phase 2 of The New SLC is progressing nicely with a number of milestones reached in the past few months. Placement of the stone columns for Concourse A-east has been completed and concrete pours are ongoing. Steel erection is expected to begin in early August. In addition, work on a permanent tunnel connecting A and B Concourses is well underway.



Final stone column placement



Aerial view of the progress on the Central Tunnel



Slab pour underway on Concourse A-east



TRAX light rail extension under construction

For more updates on the progress of Phase 2, [click here](#).

For more info...

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