

State of the Industry

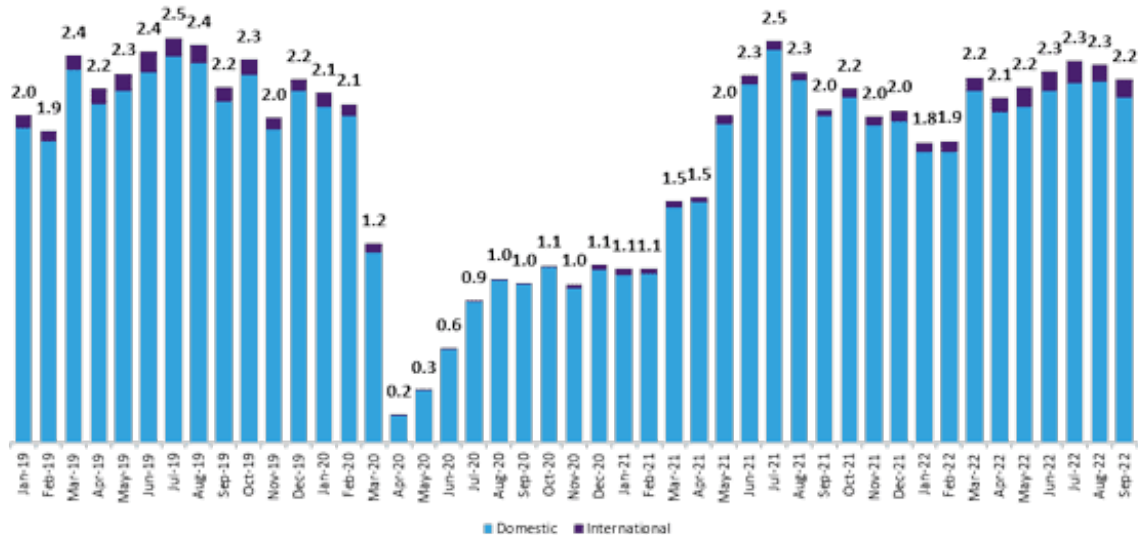
Despite ongoing headwinds* facing the aviation industry, airlines are projecting strong passenger demand through the fourth quarter of this year. In recent earnings releases, many U.S. and foreign airlines returned to profitability in the second and third quarter, signaling a turning point in the travel industry. Business travel is showing healthy signs of recovery too and leisure demand continues to be robust, as consumers focus on experience travel and visiting loved ones.

*Pilot and staff shortages, aircraft delivery delays, rising fuel costs.

SLC Airport Update

Don't let the changing season lead you astray because passenger levels are not "falling" off at SLC. In fact, the airport saw some of its busiest days this year during October's fall break. Plus, large conventions in Salt Lake during September held passenger levels steady during what is typically an off-peak month for leisure travel.

SLC Total Monthly Passengers
In Millions





Air Service Update

Summer travel has come and gone, and airlines are preparing for a busy winter at SLC. Seat capacity for Q1 2023 is currently scheduled at 7% above 2019 levels, even though some airlines have yet to firm up their schedules. Following are seasonal flight resumption currently planned for December:

- American's Miami and Philadelphia service resumes Dec. 15
- Delta's Maui, Hawaii service resumes Dec. 17
- Delta's London service continues year-round
- Delta adds second daily flights on select days to Cancun and Los Cabos, beginning Dec. 17
- United adds second daily flight Newark, beginning Dec. 15

Airport News & Notes



The New SLC Update

After 21 months of construction, the Central Tunnel is now more than halfway complete. To mark the milestone, the Salt Lake City Department of Airports (SLCDA) invited local media to tour the construction site and learn more about how the project will impact the traveler experience. [CLICK HERE](#) to get a behind the scenes look at the tunnel and learn more about The River Tunnel – an immersive art experience designed to create a sense of walking on the floor of a river, with light and natural currents overhead.

On Sept. 13, SLCDA and HDJV marked the second anniversary of opening The New SLC by thanking the 700-plus team members currently on site working to build Phases 2 and 3 and acknowledging the work of all those who came before them. Since the groundbreaking ceremony in July 2014, 12 million craft hours have gone into building the Airport Redevelopment Program. Now that's taking care of business! [Watch a video](#) highlighting this amazing milestone.

SLCDA raised the first steel beam for the future Concourse B-east in September. Construction on Phase 3 is scheduled to be completed in 2024/2025, adding nine more gates to more destinations.



Airport Seeking Concessions for Phase 3

As the steel structure for The New SLC-Phase 3 continues to take shape, SLCDA is preparing to select concessions for the nine-gate expansion of Concourse B-east.

As of Oct. 10, 2022, the public procurement process seeking concessions for The New SLC-Phase 3 has begun. SLCDA is looking for a variety of local, regional and national brands for the 13 retail and restaurant spaces that will open in the coming years. The first five gates of Phase 3 are scheduled to open in fall of 2024, followed by four additional gates in the fall of 2025.

The Request for Proposal (RFP) information and link to register on the Utah Public Procurement Place are available on Salt Lake City Municipal's purchasing webpage at www.slcgov.com/purchasing. Interested businesses must be registered in order to download the RFP as well as instructions on how to submit a proposal. The deadline for submissions is Jan. 20, 2023.



Secretary of Transportation Visits The New SLC

U.S. Secretary of Transportation Pete Buttigieg recently traveled through The New SLC while he was in Utah promoting a climate change prevention program. Salt Lake Mayor Erin Mendenhall and Salt Lake City Department of Airports Executive Director Bill Wyatt accompanied Buttigieg and noted the sustainable features of the first new U.S. hub airport built in the 21st century.



Behind-the-Scenes at The New SLC

FOX13 dedicated five days to covering SLC International the first week of September. The station showed several Behind-the-Scenes vignettes that were produced throughout the summer and aired interviews with leaders from the SLCDA and the Airport Redevelopment Program (ARP).

You can watch the vignettes by following the links below:

- [Airport Greenhouse](#)
 - [Snow and Deicing](#)
 - [The World Map](#)
 - [Runway Maintenance](#)
 - [Lost and Found](#)
 - [Airport Control Center](#)
 - [Wildlife Mitigation](#)
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Treat Now Open on Concourse B

A new health and wellness concept has opened on Concourse B. Treat is a mini-travel oasis offering passengers vitamin B shots, wellness products, along with stretching and meditation spaces. Treat also fulfills travelers' more practical needs by offering showers, COVID-19 testing, sleep aids and other retail products.



SkySquad Launches at SLC

SkySquad is now offering VIP assistance services for SLC International travelers at affordable prices.

Started by a mom who wished she had an extra set of hands when traveling with her kids, SkySquad offers travelers the opportunity to have personal assistants help with luggage, strollers, security screening and navigating the airport. SkySquad employees are able to assist travelers from the airport entrance to their gates.



Travelers can book SkySquad's services online with rates starting at \$49. SLC is the seventh airport to welcome the company. Learn more about SkySquad or book services on their [website](#).

The New SLC Wins Green Building Award from Utah Business

Congratulations to SLCD's sustainability team on receiving Utah Business' Green Building Award. The new airport was designed and built to provide a flexible, efficient, and sustainable right-sized design for the future, and is the benchmark for environmentally responsible airports.



Airport Ranked in the Top 10 for Large Airports by J.D. Power

J.D. Power recently ranked SLC International in the top 10 for large airports in its 2022 North America Airport Satisfaction Study. The study measures overall traveler satisfaction by examining terminal facilities, arrival/departure, baggage claim, security screening, check-in/baggage check, as well as food, beverage and retail offerings. [Learn more](#) about the rankings, travel trends and how other airports fared.