

elevations

Spring 2016

Salt Lake City
International Airport

Salt Lake City Department of Airports



Riley Recognized by National Magazine

Airport Revenue News (ARN) magazine named SLC Executive Director Maureen Riley as 2015 Director of the Year in the large airport category. ARN selected Riley for her leadership in the aviation industry and for her role in overseeing the airport's \$1.8 billion redevelopment program. Riley was on the cover of the December/January issue of the publication and presented with the award at the ARN Conference and Exhibition in March.

"Maureen Riley's work to improve SLC, her contributions to the aviation industry and the tremendous respect by her peers, made her a unanimous choice for the ARN editorial team," said Ramon Lo, publisher of *Airport Revenue News*.

In addition to ARN's Director of the Year, Maureen Riley also serves as chair of Airports Council International – North America, which advocates for policies and issues that impact the aviation industry.



SLC Adds Nonstop International Service

Spring 2016, SLC is adding new non-stop service to Amsterdam, London and Toronto. Plus, two new carriers are making their entry into the Salt Lake market with the additional flights.

Delta Air Lines daily, nonstop service to London's Heathrow Airport will take off on April 23. Salt Lake City will be Delta's eighth U.S. destination from Heathrow and the only nonstop service between London and the Mountain West. "For the second summer in a row, Delta will be launching new routes that give customers more options when flying between the United States and the U.K.," said Nat Pieper, Delta's senior vice president – Europe, Middle East and Africa.

Delta resumed daily nonstop service to Paris on March 7 and to Amsterdam March 27.

On May 5, 2016, KLM Royal Dutch Airlines launches nonstop, seasonal service to

Amsterdam's Schipol Airport. This new service marks KLM's entry into the Salt Lake market and is expected to bring 10,500 passengers to Utah. It is estimated that 56 percent of passengers will make Salt Lake their final destination, while 46 percent will make connecting flights. "KLM's network is developing progressively, offering more capacity and wonderful new destinations," Harm Kreulen, director of KLM Netherlands noted.

Air Canada will enter the Utah market on May 27, 2016, with nonstop, daily service to Toronto's Pearson International Airport. "We are pleased to strengthen our market presence, particularly as the U.S. is the top destination for Canadian travelers," said Benjamin Smith, president, Passenger Airlines, Air Canada. Delta also recently announced nonstop service to Toronto, which begins May 27.



New Concessions Welcomed Aboard

Two new concessions have opened for business at Salt Lake City International Airport (SLC) since the start of the 2016.

On Jan. 8, Carry On™ by Brookstone opened in Terminal Two just inside the security screening area. SLC enjoyed working with Brookstone to launch its first Carry On store. The new concept was introduced to the airport retail marketplace, Brookstone CEO Tom Via noted, because they want to make a travelers often-taxing journey easier.

Also opening in early 2016, was Travelex Currency Services—the foreign currency exchange experts. Travelex opened for business in D Concourse on Feb. 1. SLC was without this service temporarily after the previous exchange service closed shop Sept. 2015.

New Rental Car Facilities Open For Business

Construction is complete on the airport's new rental car facilities. During January and February, construction crews put the finishing touches on the Quick Turn Around and Rental Service Site buildings that house the fueling, cleaning and light maintenance operations for the airport's seven rental car tenants. Rental car companies moved into the new facilities

in February. The change will have no impact on rental car customers who can still access the rental car counters on the first floor of the parking garage.

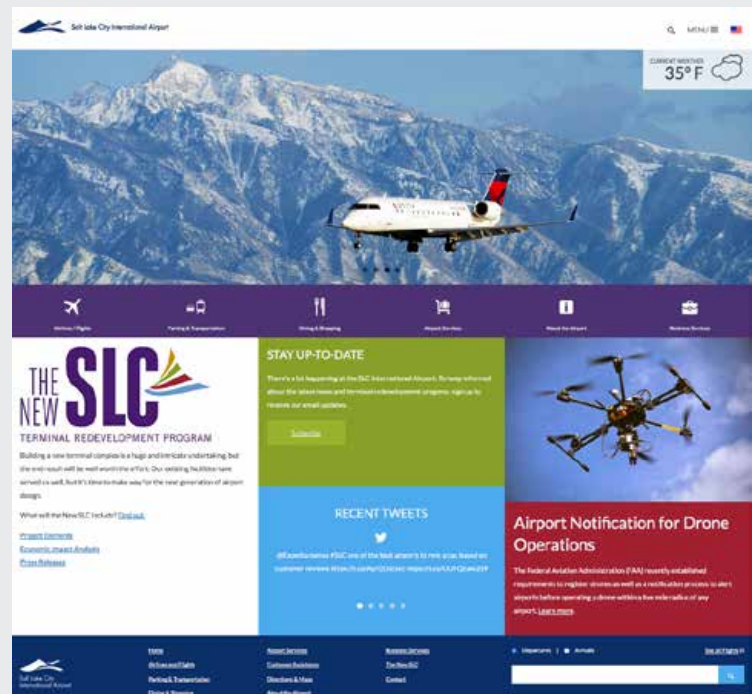
To stay current on the developments for the Terminal Redevelopment Program, sign up for email updates at www.slcairport.com/thenewslc/e-mail-alerts.

SLC Website Redesign Launched

SLC has launched a new website—www.slcairport.com—that is user-friendly, visually appealing and responsive to all mobile devices.

Key features include an interactive terminal map, which allows passengers to easily view gates, restrooms, shops, restaurants and airport amenities. An improved Flight Search function is also available as well as a new Parking and Transportation page that provides clear and comprehensive information for all passenger transportation options.

As part of the redesigned website, SLC now offers a new Sustainability Dashboard tool that tracks metrics in eight areas of airport operations, including energy use, water conservation and waste reduction. Data used in the Dashboard, including goals for improvements, are based on the airport's 2015 Sustainability Management Plan, funded by a grant from the Federal Aviation Administration.





Drive-through Lane Demolished

In late February, crews demolished the exit ramp of what once was the drive-through lane of the SLC short-term parking garage. The exit ramp area is being prepared for a

new roadway that will exit Terminal Drive summer of 2016. The road will be reconfigured to allow construction to begin on the new terminal and concourse areas.

Premium Parking Popular with Business Travelers

A new convenient, reserved parking option—popular with frequent business travelers—is now available in the parking garage at SLC. Premium Reserved Parking provides travelers with a guaranteed, covered parking space adjacent to the airport terminals.

Premium Reserved Parking costs \$50 a day and offers 71 reserved parking spaces—including three that are ADA-accessible—and nine parking spaces for oversized vehicles. Premium Reserved Parking is accessed via a dedicated entry lane and includes a concierge service with personalized staff assistance and travel

accessories. Travelers make a reservation in advance by going to www.slairport.com/ parking and using the “Click and Park” option. Once a reservation is made, customers receive a Quick Response (QR) code that allows entry into the reserved parking area.

Premium Reserved Parking was added in the space that became available when the garage’s drive-through passenger pick-up/drop-off lane was closed in October. The lane closure was necessary to accommodate SLC’s ongoing Terminal Redevelopment Program.

2015 SLC Airport Summary Statistics

Passengers

Domestic	10,791,601
International	275,725
Total Enplaned	11,067,326
Domestic	10,803,253
International	281,919
Total Deplaned	11,085,172
Total Passengers	22,152,498

Landed Weight (lbs.)

Air Carrier	12,252,663,187
Cargo	1,034,810,931
Total Landed Weight	13,287,474,118

Mail (lbs.)

Enplaned	24,111,040
Deplaned	12,739,257
Total Mail	36,850,297

Cargo (lbs.)

Enplaned	168,652,005
Deplaned	170,854,722
Total Cargo	339,507,727

Annual Operations

Passenger Aircraft	233,568
All Cargo Aircraft	18,734
General Aviation	53,419
Military	6,136
Total Aircraft Ops	311,857



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